



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Bedingfield et al. Examiner: H. Agdeppa  
Serial No.: 09/530,723 Group Art Unit: 2642  
Filed: May 2, 2000 Docket No.: 60027.0390USWO/BS97055  
Title: Method and System for Routing Service Calls Made from Resold Lines

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on July 9, 2004.

By:   
Name: Christopher J. Leonard

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

JUL 15 2004  
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The undersigned hereby appoints the attorneys and agents associated with customer number:

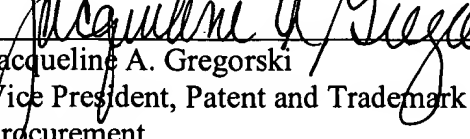
**39262**

PATENT TRADEMARK OFFICE

as attorneys and/or agents with the full power to represent the applicant in connection with this application.

Please direct all correspondence in this application to Christopher J. Leonard at the address associated with the referenced customer number.

Dated: 7-1-04

By:   
Jacqueline A. Gregorski  
Vice President, Patent and Trademark  
Procurement



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Serial No.: 09/530,723 Group Art Unit: 2642  
Filed: May 2, 2000 Docket No.: 60027.0390USWO/BS97055  
Title: Method and System for Routing Service Calls Made from Remote Lines

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CERTIFICATE UNDER 37 C.F.R. § 3.73(b)

JUL 15 2004

Technology Center 2600

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The assignment was recorded in the Patent and Trademark Office on May 2, 2000, at Reel 010834, Frame(s) 0940, or for which a copy is attached.

B. ☐ A chain of title from the inventor(s) of the patent application identified above to the current assignee as shown below:

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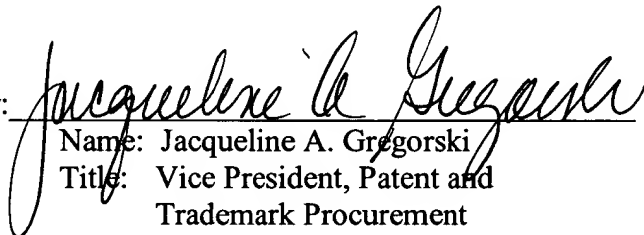
- ☐ Additional documents in the chain of title are listed on a supplemental sheet.
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The undersigned (whose title is supplied below) is empowered to act on behalf of the  
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Date: 7-1-04

By:

  
Name: Jacqueline A. Gregorski  
Title: Vice President, Patent and  
Trademark Procurement

